

**Submitted as Public Comment to the RTD Board Meeting, April 29th, 2025**

April 29th, 2025

Julian Bouquet, RTD Board Chair  
Regional Transportation District  
1660 Blake Street  
Denver, CO 80202

Dear Chair Bouquet,

Greater Denver Transit (GDT) would like to respectfully submit public comment on the following topics:

**Slow Zones Post Mortem / Delay Investigation**

GDT would like to acknowledge the progress made in addressing the state-of-good-repair infrastructure problems behind the slow zones on the Light Rail network, but remains deeply concerned about the damage to ridership from the sustained periods of unreliability due to the apparently reactive way this situation was handled.

Before the book is closed on this issue, we request a report to be provided to the Board and shared with the general public on why the repairs took so much longer than management originally expected and what could be done differently should a similar situation occur in the future.

**Light Rail Fare Check Appreciation**

GDT is greatly appreciative and supportive of the presence of additional trained staff aboard RTD Light Rail vehicles in recent weeks. Several of our members have reported fare inspections being conducted on the Light Rail network starting in April 2025 after experiencing years of seeing nobody from RTD aboard the trains apart from the operator.

This is critical progress that we want to thank RTD Management for its part in actioning. GDT continues to believe in the proactive presence of RTD outreach staff in disincentivizing illegal behaviors that have been damaging RTD's reputation with both riders and operators before it even happens, and it is the proactive nature we hope can be built upon.

This is not just about seeing more security bodies - RTD's Impact Team pilot has done critical work in helping make connections between vulnerable riders and resources from city and state partners. The need for trained mental health outreach staff being out on the network remains critical, and while resources are constrained, it is vital that trained mental health outreach professionals remain one of the core elements of RTD's outreach strategy that is out and riding the system.

Thanks for all you do,



James Flattum



Richard Bamber



Emma Griffin



Joe Meyer

CC: RTD Board of Directors  
Debra Johnson, RTD General Manager & CEO